










# IT Solutions for the Education Industry

## Over Three Decades of Excellence in IT for Educational Institutions

Advance2000 understands the unique challenges faced by educational organizations, including managing diverse systems, ensuring data security, and delivering robust communication solutions. Our traditional IT solutions, combined with cloud and on-premise telephony services, enhance learning environments and streamline operations.

## Why Choose Advance2000 for Education?

-  **Reliable IT Infrastructure:** Whether supporting classrooms or managing multi-campus universities, our IT infrastructure solutions ensure reliable network, server, and device performance. We reduce downtime and maximize learning outcomes with robust systems that support educational activities
-  **Comprehensive IT Support:** From device troubleshooting to network and communication support, our 24/7/365 helpdesk provides immediate assistance for IT and telephony issues, ensuring minimal disruption to learning
-  **On-Premise and Cloud Telephony Solutions:** We provide telephony offerings that meet the needs of schools, whether on-premise phone systems or cloud-based communication solutions that offer flexibility, scalability, and ease of use, ensuring seamless communication between faculty, students, and parents
-  **Data Security and Compliance:** Protecting sensitive student and faculty data is critical. Our cybersecurity solutions include encryption, malware protection, and patch management, ensuring compliance with regulations such as FERPA and HIPAA (for higher education health programs)
-  **Cost-Effective Solutions:** Our flat-rate, predictable pricing helps schools manage their IT budgets effectively without the worry of hidden or fluctuating costs. Our solutions reduce operational expenses while delivering high-quality performance and communication services
-  **Simplified IT and Telephony Management:** With A2000 MyPortal, school administrators can easily manage IT and communication systems. From monitoring system performance and managing users to overseeing telephony services and ensuring data backups, A2000 MyPortal simplifies management across the board
-  **Device and Network Management:** Schools often manage a wide range of devices—desktops, tablets, and laptops—alongside secure and efficient networks. We provide solutions that simplify device and network management to ensure a seamless educational experience
-  **Live Monitoring and Proactive Support:** Our 24/7 live monitoring ensures that IT and communication systems are continuously monitored for issues. We actively address problems to reduce downtime and ensure smooth operations
-  **Backup and Recovery Solutions:** We offer reliable data backup and recovery services to protect student records, educational data, and administrative documents. Daily backups and secure storage ensure that your data is safe and easily retrievable when needed