ADVANCE2000   CLOUD IN-TOUCH

TURN-KEY, READY-TO-USE CLOUD SOLUTION

Since 2003, Advance2000 has been a leader in providing Cloud Telephony Solutions. Providing feature-rich IP Telephony Solutions, we improve employee productivity and reduce communication costs. With Advance2000 Cloud in-Touch Solutions, your staff can count on effective, unified communications no matter where they are. Our Cloud in-Touch benefits include comprehensive features, telephony applications, system administration, end user applications, customization, reliability, and setup and configuration in a scalable manner.

Lower Costs: Our Cloud Telephony Solutions support SIP trunking and least cost routing, which lowers total communication costs.

Easy Moves: Should the phone need to be moved to another physical location, there is no need to rewire or reconfig- ure as long as the data network connection exists.

Increased Productivity: Unified Communications, such as Instant Messaging and Presence features allow you to communicate and work more effectively with your co-workers and employees.

Scalability & Reliability: Advance2000 Cloud Telephony solutions are highly scalable from 10 to 10,000 users. The users can be spread across multiple geographical sites. We offer highly reliable, real-time, carrier-grade performance solutions with an unmatched 99.9% percent uptime.

Reduced Maintenance Costs: Our Cloud Telephony includes a simple to use, yet very advanced web inter- face that allows for high level user administration.

SYSTEM FEATURES

- Caller ID / Caller ID Blocking
- Anonymous Call Block
- Conference calling (3-way)
- Speed Dial
- Call Waiting
- Call Forwarding (Unconditional/Busy/No answer/Line unavailable)
- Automatic Forward on loss of Internet
- Call Transfer
- Voicemail
- Company Auto-Attendant
- Personal IVR
- Do Not Disturb (Temporary/Permanent)
- Time of Day Routing (Auto Attendants)
- Call History for incoming and outgoing calls
- 411 Directory Assistance
- Enhanced 911
- Find-me/Follow me
- Softphone
- Busy Lamp Field
- Presence
- Call Recording

ADVANCE2000 CLOUD IN-TOUCH

Yealink 42G
- 132 x 64 Graphic LCD grayscale with backlight
- 6 Programmable keys
- 3-Way Conference/Hands-free
- Phonebook (1,000 entries)
- Dual-port gigabit Ethernet connection

Yealink 46G
- 4.3" TFT-LCD 480 x 272 pixel color display with backlight
- 10 Programmable keys
- 3-Way Conference/hands-free
- Phonebook (1,000 entries)
- Gigabit Ethernet connection

Yealink 48G
- 7" Color display with backlight
- 29 Programmable keys
- 3-Way Conference/hands-free
- Phonebook (1,000 entries)
- Gigabit Ethernet connection

Yealink CP860
- IP Conference phone
- LCD Display
- 10 Foot conference room range
- Optimal HD & 5-Way Conference/Hands-free
- Expansion mics included

Yealink 52P
- 1.8" 128 x 160 pixel color display
- Range: 50 meters indoor, 300 meters outdoor
- 3-Way Conference/hands-free
- Phonebook (500 entries)

Interoffice Communication
- Conferencing
- CRM integration
- Call center features
- Supported devices (DECT and Bluetooth, VoIP Phones)

SYSTEM FEATURES (CONT.)

- Voicemail to Email
- Universal Number (US and Canada
- Customized Music On Hold
- Click to Call using Microsoft Outlook
- Local Number Portability
- Distinctive Rings
- Hunt group (Round Robin, Least recent)
- Call Queue (Sequential, Ring All, Linear, Random, Fewest call)
- Call Queue monitoring (Barge-in/Whisper/Listen)
- Call Monitoring (Barge-in/Whisper/Listen)
- Company Directory (alphabetical listing from phone)
- Dial by Name Directory
- Page through speaker on phone
- External paging (requires on site paging system)
- Six Party Conference Bridge (1 six port bridge provide at no charge)
- Unlimited Inbound Calling (excluding toll free)
- Outbound Call Packages
- Unlimited Simultaneous Calls
- Free Calling between Locations

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