

TURN-KEY, READY-TO-USE CLOUD SOLUTION

Since 2003, Advance2000 has been a leader in providing Cloud Telephony Solutions. Providing feature-rich IP Telephony Solutions, we improve employee productivity and reduce communication costs. With Advance2000 Cloud in-Touch Solutions, your staff can count on effective, unified communications no matter where they are. Our Cloud in-Touch benefits include comprehensive features, telephony applications, system administration, end user applications, customization, reliability, and setup and configuration in a scalable manner.

Lower Costs: Our Cloud Telephony Solutions support SIP trunking and least cost routing, which lowers total communication costs.

Easy Moves: Should the phone need to be moved to another physical location, there is no need to rewire or reconfigure as long as the data network connection exists.

Increased Productivity: Unified Communications, such as Instant Messaging and Presence features allow you to communicate and work more effectively with your co-workers and employees.

Scalability & Reliability: Advance2000 Cloud Telephony Solutions are highly scalable from 10 to 10,000 users. The users can be spread across multiple geographical sites. We offer highly reliable, real-time, carrier-grade performance solutions with an unmatched 99.999 % percent uptime.

Reduced Maintenance Costs: Advance2000 Cloud Telephony includes a simple to use, yet very advanced web interface that allows for high level user administration.

SYSTEM FEATURES

- Caller ID / Caller ID Blocking
- Anonymous Call Block
- Conference calling (3-way)
- Speed Dial
- Call Waiting
- Call Forwarding (Unconditional/Busy/No answer/Line unavailable)
- Automatic Forward on loss of Internet
- Call Transfer
- Voicemail
- Company Auto-Attendant
- Personal IVR
- Do Not Disturb (Temporary/Permanent)
- Time of Day Routing (Auto Attendants)
- Call History for incoming and outgoing calls
- 411 Directory Assistance
- Enhanced 911
- Find-me/Follow me
- Softphone
- Busy Lamp Field
- Presence
- Call Recording

Revolutionary Gigabit Phone with HD Voice

- 4.3" TFT-LCD 480 x 272-pixel color display with backlight
- 10 Programmable Keys
- 3-Way Conference / Handsfree
- Phonebook (1000 entries)
- Gigabit Ethernet Connection



Professional IP phone with 3-Line IP Phone

- 132 x 64 graphic LCD grayscale with backlight
- 6 Programmable Keys
- 3-Way Conference / Handsfree
- Phonebook (1000 entries)
- Dual-port Gigabit Ethernet Connection



Professional Gigabit phone with HD Voice

- 3" TFT-LCD, 400 x 200 pixel, 262K colors
- 3 Programmable Keys
- 3-Way Conference / Handsfree
- Phonebook (1000 entries)
- Gigabit Ethernet Connection



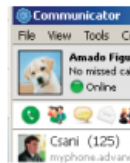
The Next Generation IP DECT Phone: SIP Cordless

- 1.8" 128x160 pixels color display
- Range: 50 meters indoor, 300 meters outdoor
- 3-Way Conference / Handsfree
- Phonebook (500 entries)



Global Communicator

- Conferencing
- CRM Integration
- Call Centre Features
- Supported Devices (DECT and Bluetooth, VoIP phones)



SYSTEM FEATURES (CONT.)

- Voicemail to Email
- Universal Number (US and Canada)
- Customized Music On Hold
- Click to Call using Microsoft Outlook
- Local Number Portability
- Distinctive Rings
- Hunt group (Round Robin, Least recent,)
- Call Queue (Sequential, Ring All, Linear, Random, Fewest call)
- Call Queue monitoring (Barge-in/Whisper/Listen)
- Call Monitoring (Barge-in/Whisper/Listen)
- Company Directory (alphabetical listing from phone)
- Dial by Name Directory
- Page through speaker on phone
- External paging (requires on site paging system)
- Six Party Conference Bridge (1 six port bridge provide at no charge)
- Unlimited Inbound Calling (excluding toll free)
- Outbound Call Packages
- Unlimited Simultaneous Calls
- Free Calling between Locations